# Emergent Behaviour in Stochastic Queueing Systems

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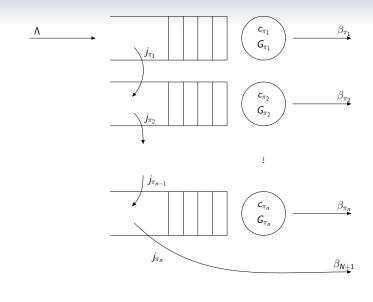
- i. Motivation Abacws
- ii. Background to game theory & emergent behaviour
- iii. Discrete Event Simulation
- iv. Discrete Event Population Updates
- v. Recovering known results
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# Motivation & Inspiration

Using Replicator Dynamics to Model Seating Strategies in Abacws Anthony Holman, Katherine Zverovich, Megan Allen and Rachel Banks April 2024







 $s = (\pi, j)$ 

 $s = (\pi = (3, 1, 2, 1), j = (0.5, 1.2, 0.4, 3.3))$ 

Corresponds to:

- First queue at node 3, and wait a maximum of 0.5 time units;
- If still waiting after for service 0.5 time units, jockey to node 1, and wait a maximum of 1.2 time units;
- If still waiting after for service 1.2 time units, jockey to node 2, and wait a maximum of 0.4 time units;
- If still waiting after for service 0.4 time units, jockey to node 1, and wait a maximum of 3.3 time units;
- If still waiting after for service 3.3 time units, renege from the system.

# Fitness of a Strategy

$$f_{s} = e^{-\kappa \mathbb{E}(C)} = e^{-\kappa} \left( \mathbb{E}(L)\beta + \sum_{k=0}^{K} \left( \mathbb{E}(W_{\pi_{k}}) + \mathbb{E}(T_{\pi_{k}}) \right) \right)$$

#### Where:

- κ is the selection intensity,
- L is a binary variable indicating if the customer was lost,
- $\beta_{N+1}$  is the cost of being lost,
- $\beta_{\pi_k}$  is the cost of being served at  $\pi_k$ ,
- $W_{\pi_k}$  is the waiting time at node  $\pi_k$ ,
- $T_{\pi_k} = \epsilon g_{\pi_k} + \beta_{\pi_k}$  service time plus cost of service at node  $\pi_k$ , if they were served there, 0 otherwise.

# Travel Times between Service Centres

$$c_1=2, \quad c_2=5$$

• 
$$s_1 = ((1,2), (5,5))$$

• 
$$s_2 = ((2,1), (6,8))$$

• 
$$s_3 = ((2,1,2), (4,3,3))$$

$$c_1 = 2, \quad c_2 = 5, \quad c_3 = 0$$

• 
$$s_1 = ((1, 3, 2), (5, 10, 5))$$

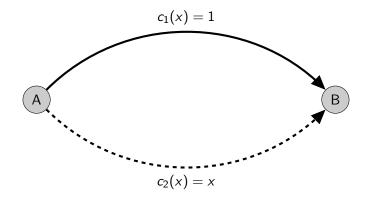
• 
$$s_2 = ((2, 3, 1), (6, 7, 8))$$

• 
$$s_3 = ((2, 3, 1, 3, 2), (4, 7, 3, 10, 3))$$

$$T = \begin{pmatrix} 0 & 10 \\ 7 & 0 \end{pmatrix}$$

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# Example of a Game - Pigou's Routing Game



#### x = proportion taking the shortcut

### Social (overall) Optimum

Strategy  $\hat{x}$  that minimises the sum of everyone's travel times:

$$\hat{x} = \arg\min_{x} (1-x)c_1(x) + xc_2(x)$$
$$= \arg\min_{x} x^2 - x + 1$$
$$= \frac{1}{2}$$

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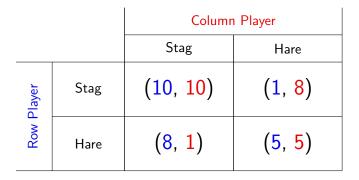
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#### Selfish Equilibrium

Strategy  $x^*$  that causes no reason to move, when travel times are equal:

$$c_1(x^*) = c_2(x^*)$$
$$1 = x^*$$

### Example of a Game - Stag Hunt



## **Replicator Dynamics**

If there is a population of players, with proportion  $x_s$  playing strategy s, all playing against each other, then:

$$rac{dx_{s}}{dt}=x_{s}\left( \mathit{f_{s}}-\phi
ight) ext{ for all }s\in S$$

where 
$$\phi = \displaystyle{\sum_{s \in S}} x_s f_s$$
 is the population's average fitness.

A stable population is when  $\frac{dx_s}{dt} = 0$  for all  $s \in S$ .

## **Replicator Dynamics - Stag Hunt**

Proportion of stag hunters = y, Proportion of hare hungers = 1 - y

$$f_{\text{stag}} = (10)(y) + (1)(1 - y) = 9y + 1$$
  
$$f_{\text{hare}} = (1)(y) + (5)(1 - y) = -4y + 5$$

$$\begin{split} \phi &= y f_{\text{stag}} + (1 - y) f_{\text{hare}} \\ &= y (9y + 1) + (1 - y) (-4y + 5) \\ &= 13y^2 - 8y + 5 \end{split}$$

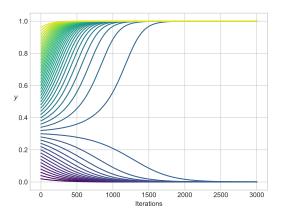
$$\begin{aligned} \frac{dy}{dt} &= y(f_{stag} - \phi) \\ &= y\left((9y + 1) - (13y^2 - 8y + 5)\right) \\ &= -13y^3 + 17y^2 - 4y \end{aligned}$$

$$y = 0, \quad y = \frac{4}{13}, \quad y = 1$$

## Numerical Methods

e.g. Euler method:

$$y_{t+1} = y_t + \frac{dy}{dt}\Delta t$$

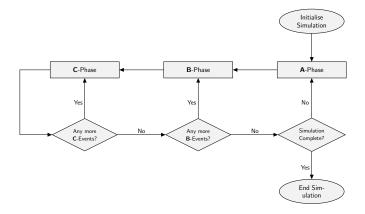


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iii. Discrete Event Simulation

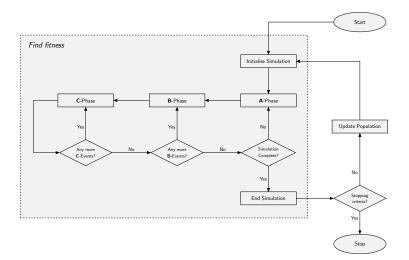
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## **Discrete Event Simulation**

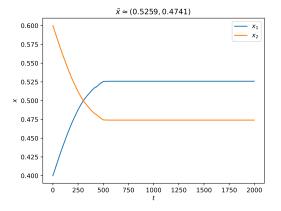


```
>>> import ciw
>>> import ciw
>>> n = ciw.create_network(
... arrival_distributions=[ciw.dists.Exponential(5)],
... service_distributions=[ciw.dists.Exponential(2)],
... number_of_servers=[4]
... )
>>> ciw.seed(0)
>>> Q = ciw.Simulation(N)
>>> Q = ciw.Simulation(N)
>>> Q = ciw.Simulation(N)
>>> waits = [r.waiting_time for r in recs if r.arrival_date > 100]
>>> sum(waits) / len(waits)
0.0957353996505342
```

# Numerical Method with Discrete Event Simulation

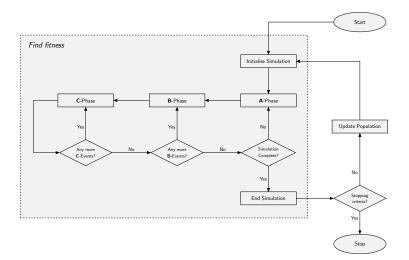


Jockeying example:

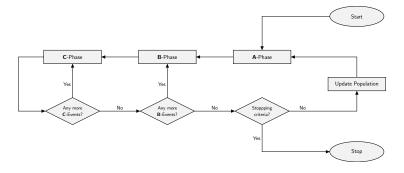


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# Numerical Method with Discrete Event Simulation



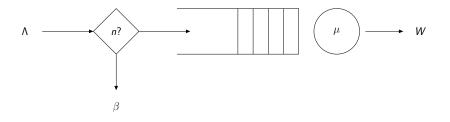
### **DEPU - Discrete Event Population Updates**



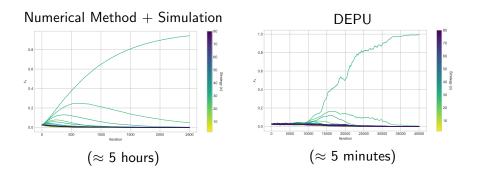
 $f_{s,i+1} \leftarrow (1-\alpha)f_{s,i} + \alpha f^{\star}$ 

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Naor (1969)



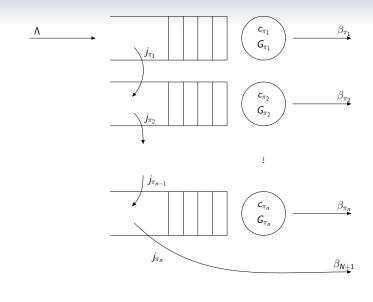
Emergent strategy:  $n = \beta \mu$ 



$$\Lambda =$$
 30,  $\mu =$  20,  $\beta =$  1.5

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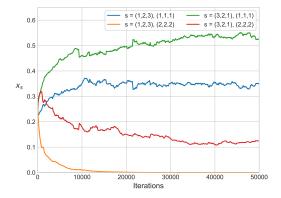


 $s = (\pi, j)$ 

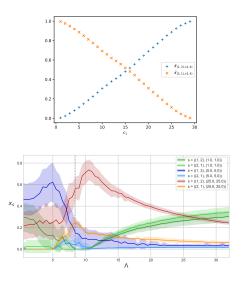


- Λ = 32,
- $c_1 = 1, c_2 = 3, c_3 = 1,$
- $\mu_1 = 4, \ \mu_2 = 8, \ \mu_3 = 12,$
- $\beta_1=\beta_2=\beta_3=0$ ,
- β<sub>4</sub> = 5,
- ϵ = 0,
- κ = 0.2,
- $s_1 = ((1, 2, 3), (1, 1, 1),$
- $s_2 = ((1, 2, 3), (2, 2, 2),$
- $s_3 = ((3, 2, 1), (1, 1, 1),$
- $s_4 = ((3, 2, 1), (2, 2, 2),$
- Δt = 0.01,

 α = 0.1,



# Effect of Parameters





- Investigate other update rules
- Incorporate variability in fitness function